

Victorian Support for Carers Program providers

Information on local support services for carers

OFFICIAL

Contact information

Respite services and other support is available for carers across Victoria through the Support for Carers Program.

To find out more about support available in your area, you can contact Carers Victoria on 1800 514 845 or your local providers from the list below.

List of Victorian Support for Carers Program providers by area

Service provider	Local government areas	Website	Phone
Alfred Health	Port Phillip, Stonnington, Glen Eira, Bayside, Kingston, Greater Dandenong, Casey, Frankston, Cardinia, Mornington Peninsula	Alfred Health Carer Services www.alfredhealth.org.au	1800 51 21 21 9:00 am to 5:00 pm Monday to Friday
Anam Cara House Colac Inc.	Colac Otway, Western part of Surf Coast, Eastern part of Corangamite	Anam Cara House Colac www.anamcarahousecolac.org.au	(03) 5233 8203 24 hours
Anam Cara House Geelong	Greater Geelong, Golden Plains, Surf Coast, Colac Otway, Queenscliff	Anam Cara House Geelong www.achg.org.au	(03) 5222 5831 8:30 am to 5:00 pm Monday to Friday

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Service provider	Local government areas	Website	Phone
Annecto	Metropolitan Melbourne Region, Grampians region including Yarriambiack, Hindmarsh, Horsham, West Wimmera, Northern Grampians, Ararat, Pyrenees, Ballarat, Hepburn, Moorabool and Golden Plains	Annecto https://www.annecto.org.au/	1800 266 328 9:00 am to 5:00 pm Monday to Friday After Hours: 1800 727 280 (metro) 1300 487 017 (Grampians)
Australian Greek Welfare Society (PRONIA)	Moreland, Whittlesea, Monash, Darebin, Hobson's Bay, Brimbank, Knox, Whitehorse, Yarra, Port Phillip, Glen Eira, Manningham, Greater Geelong, Mornington Peninsula	PRONIA https://www.pronia.com.au/	(03) 9388 9998 9:00 am to 5:00 pm Monday to Friday
Australian Multicultural Community Services	Western Region including Geelong, and Casey, Dandenong, Monash, Whitehorse, Whittlesea, Frankston, Knox	AMCS Carer Support Services www.amcservices.org.au	0403 158 359 9:00 am to 4:00 pm Monday to Friday
Banyule City Council	Banyule	Banyule Council Carer Support www.banyule.vic.gov.au	(03) 9422 8396 9:00 am to 5:00 pm Wednesday to Friday
Baptcare	Bayside, Glen Eira, Kingston, Stonnington, Monash	Baptcare www.baptcare.org.au	(03) 9576 6603 13 22 78 8:00 am to 4:00 pm Monday to Friday
Barwon Health Carer Support	Greater Geelong, Surf Coast, Queenscliff, Colac Otway	Barwon Health Carer Support www.barwonhealth.org.au	(03) 4215 7600 (03) 4215 0000 8:30 am to 5:00 pm Monday to Friday
Bayside City Council	Bayside	Bayside City Council www.bayside.vic.gov.au	(03) 9599 4444 (03) 9599 4632 8:30 am to 5:00 pm Monday to Friday

Service provider	Local government areas	Website	Phone
Bendigo Health	Greater Bendigo, Loddon, Mildura, Buloke, Campaspe, Central Goldfields, Gannawarra, Macedon Ranges, Mount Alexander, Swan Hill	Bendigo Health Carer Support Services www.bendigohealth.org.au	1800 068 978 8:30 am to 4:30 pm Monday to Friday and after-hours service
Better Health Network	Bayside, Cardinia, Casey, Frankston, Glen Eira, Greater Dandenong, Kingston, Monash, Stonnington	Better Health Network www.bhn.org.au	(03) 8587 0251 8:30 am to 4:30 pm Monday to Friday
Brimbank City Council	Brimbank	Brimbank City Council www.brimbank.vic.gov.au	(03) 9249 4974 8:00 am to 4:00 pm Monday to Friday
Brotherhood of St Laurence	Frankston, Mornington Peninsula, Kingston, Bayside, Casey, Cardinia	Brotherhood of St Laurence www.bsl.org.au	(03) 9782 9322 9:00 am to 4:30 pm Monday to Friday
Calvary Health Care Bethlehem	Statewide	Calvary health Care Bethlehem www.calvarycare.org.au	(03) 9595 3190 9:00 am to 5:00 pm Monday to Friday
Carers Victoria Ltd	Melton, Maribyrnong, Moonee Valley, Hobsons Bay, Brimbank, Wyndham, Melbourne	Carers Victoria www.carersvictoria.org.au	1800 514 845 9:00 am to 5:00 pm Monday to Friday
Central Gippsland Health	Wellington Shire	Central Gippsland Health www.cghs.com.au	(03) 5143 8348 8:00 am to 4:30 pm Monday to Friday
City of Darebin	Darebin	City of Darebin www.darebin.vic.gov.au	(03) 8470 8543 9:00 am to 4:00 pm Monday to Friday
City of Melbourne	Melbourne	City of Melbourne www.melbourne.vic.gov.au	(03) 9658 9190 9:00 am to 5:00 pm Monday to Friday
Connecting2Australia	Gippsland, South Gippsland regions of Baw Baw, Bass Coast, Latrobe, South Gippsland, Mornington Peninsula, Frankston	Connecting2Australia connecting2australia.org	1300 111 212 8:30 am to 4:30 pm Monday to Friday

Service provider	Local government areas	Website	Phone
East Grampians Health Service	Ararat, Northern Grampians, Pyrenees	East Grampians Health Service www.eghs.net.au	(03) 5352 9327 9:00 am to 5:00 pm Monday to Friday
ermha365	Casey, Cardinia, Dandenong, Greater Geelong, Golden Plains, Queenscliff	ermha365 www.ermha.org	1300 376 421 9:00 am to 5:00 pm Monday to Friday
Extended Families Australia	Banyule, Bayside, Boroondara, Brimbank, Cardinia, Casey, Greater Dandenong, Darebin, Frankston, Glen Eira, Hobsons Bay, Hume, Kingston, Knox, Manningham, Maribyrnong, Maroondah, Melbourne, Melton, Monash, Moonee Valley, Moreland, Mornington Peninsula, Nillumbik, Port Phillip, Stonnington, Whitehorse, Whittlesea, Wyndham, Yarra, Yarra Ranges	Extended Families Australia www.extendedfamilies.org.au	0452 236 850 10:00 am to 4:00 pm Monday Tuesday and Thursday
Gateway Health	Alpine, Benalla, Indigo, Mansfield, Towong, Wangaratta, Wodonga	Gateway Health www.gatewayhealth.org.au	1800 657 573
Gateway Community Services	Hobsons Bay, Maribyrnong, Brimbank, Melton Wyndham, inner Melbourne	Gateway Community Services www.gatewaycommunityservices.org.au	(03) 9399 3511 9:00 am to 4:30 pm Monday to Friday
Gateways Support Services	Warrnambool, Greater Geelong, Moyne, Glenelg, Southern Grampians, Queenscliffe, Surf Coast	Gateways Support Services https://www.gateways.com.au	(03) 5221 2984 9:00 am to 5:00 pm Monday to Friday
genU	Swan Hill, Gannawarra, Buloke, Loddon, Horsham, Yarriambiack, Hindmarsh, West Wimmera, Greater Geelong, Queenscliffe, Golden Plains, Surf Coast, Great Ocean Road, Colac Otway, Corangamite	genU www.genu.org.au	1300 558 368 9:00 am to 5:00 pm Monday to Friday

Service provider	Local government areas	Website	Phone
Goulburn Valley Family Care	Greater Shepparton, Mitchell, Moira, Murrindindi, Strathbogie	Goulburn Valley Family Care www.familycare.net.au	(03) 5823 7081 8:30 am to 4:30 pm Monday to Friday
Grampians Community Health	Northern Grampians, Pyrenees, Ararat, Yarriambiack, Hindmarsh, Horsham, West Wimmera, Gannawarra, Loddon, Swan Hill, Buloke, Mildura, Robinvale, parts of the Loddon Mallee	Grampians Community Health gch.org.au	(03) 5358 7400 9:00 am to 5:00 pm Monday to Friday
Grampians Health Ballarat	Ballarat, Moorabool, Golden Plains, Hepburn	Grampians Health Ballarat www.bhs.org.au	(03) 5333 7104 9:00 am to 5:00 pm Monday to Friday Phone diverts to after-hours service
Grampians Health Horsham	Hindmarsh, Horsham, West Wimmera, Yarriambiack	Grampians Health Horsham www.whcg.org.au	(03) 5333 7104 9:00 am to 5:00 pm Monday to Friday Phone diverts to after-hours service
healthAbility	Whitehorse, Nillumbik	healthAbility www.healthability.org.au	(03) 9430 9100 9:00 am to 8:30 pm Monday 9:00 am to 5:00 pm Tuesday to Friday 9:00 am to 12:30 pm Saturday
Heathcote Health	Rural community within 30km radius including mainly Bendigo and small pockets of Campaspe and Mitchell	Heathcote Health www.heathcotehealth.org	(03) 5431 0916 8:00 am to 4:30 pm Monday to Friday
Interchange Network	Melbourne Metropolitan areas, Wodonga, Wangaratta, Geelong, Warrnambool, Gippsland, Bendigo, Mildura	Interchange Network www.interchange.org.au	(03) 9663 4886 9:00 am to 5:00 pm Monday to Friday

Service provider	Local government areas	Website	Phone
Jewish Care (Victoria)	St Kilda, Caulfield, Brighton, Hawthorn and surrounding LGAs. Statewide phone support	Jewish Care www.jewishcare.org.au	(03) 8532 9801 9:00 am to 5:00 pm Monday to Friday
Kyabram and District Health Service	Campaspe, Greater Shepparton	Kyabram District Health Service www.kyhealth.org.au	(03) 5857 0241 8:30 am to 5:00 pm Monday to Friday
Latrobe Community Health Service	Baw Baw, Bass Coast, South Gippsland, Wellington, East Gippsland, Latrobe City	Latrobe Community Health Service www.lchs.com.au	1800 242 696 8:30 am to 5:00 pm Monday to Friday
LINK Community and Transport	Many metro LGAs Buloke, Campaspe, Central Goldfields, Gannawarra, Greater Bendigo, Loddon, Macedon Ranges	Link Community and Transport www.lct.org.au	1300 546 528 7:00 am to 5:00 pm Monday to Friday
Little Dreamers Australia	Statewide	Little Dreamers Australia www.littledreamers.org.au	1800 717 515 9:00 am to 5:00 pm Monday to Friday
Mecwacare	Stonnington, Bass Coast	Mecwacare www.mecwacare.org.au	(03) 8573 4980 8:00 am to 5:00 pm Monday to Friday
Merri Community Health Services	Yarra, Darebin, Banyule, Nillumbik, Hume, Moreland, Whittlesea	Merri Health www.merrihealth.org.au	(03) 9495 2555 9:00 am to 5:00 pm Monday to Friday
Merri-bek City Council	Merri-bek	Merri-bek City Council www.merri-bek.vic.gov.au	(03) 9240 2338 8:30 am to 5:00 pm Monday to Friday
MiCare	Eastern and southern metropolitan Melbourne	MiCare www.micare.com.au	0499 802 220 9:30 am to 4:00 pm Monday to Thursday
Mind Australia	Banyule, Bayside, Brimbank, Darebin, Frankston, Hobson's Bay, Hume, Maribyrnong, Melbourne, Melton, Moreland, Wyndham	Mind Australia www.mindaustralia.org.au	1300 554 660 9:00 am to 5:00 pm Monday to Friday

Service provider	Local government areas	Website	Phone
Moonee Valley City Council	Moonee Valley	Moonee Valley City Council mvcc.vic.gov.au	(03) 9243 8888 9:00 am to 5:00 pm Monday to Friday
Motor Neurone Disease Association of Victoria	Statewide	MND Victoria www.mnd.org.au	(03) 9830 2122 1800 777 175 9:00 am to 5:00 pm Monday to Friday
Mpower Incorporated	Warrnambool, Moyne, Corangamite, Glenelg, Southern Grampians	Mpower www.mpower.org.au	(03) 5561 8111 0408 830 577 8:30 am to 5:00 pm Monday to Friday
NCN Health (Nathalia, Cobram, Numurkah)	Moira Shire	NCN Health www.ncnhealth.org.au	(03) 5862 0560 8:30 am to 5:00 pm Monday to Friday
Out Doors Inc.	West Metro Region including Maribyrnong, Melton, Moonee Valley, Brimbank, Wyndham, Sunbury, Bacchus Marsh and Mornington with a hub in St Albans	Out Doors Inc. www.outdoorsinc.org.au	(03) 9417 2111 9:00 am to 4:30 pm Monday to Thursday
Peter MacCallum Cancer Centre	Statewide Respite activities in Metropolitan Melbourne	Peter MacCallum Cancer Centre www.petermac.org	(03) 8559 6461 Tuesday and Wednesday
Pinarc Disability Support Inc	Ballarat, Golden Plains, Moorabool, Ararat, Hepburn, Macedon Ranges, Brimbank, Central Goldfields, Melton, Northern Grampians, Pyrenees, Southern Grampians	Pinarc Disability Support www.pinarc.org.au	(03) 5329 1300 9:00 am to 5:00 pm Monday to Friday
Rosehaven Hospice	Mansfield, referrals from the wider North East catchment area.	Rosehaven Hospice rosehaven.org.au	(03) 5775 3161 9:00 am to 5:00 pm Monday to Friday

Service provider	Local government areas	Website	Phone
Sandybeach Centre	Bayside Peninsula	Sandybeach Centre www.sandybeach.org.au	(03) 9598 2155 9:00 am to 5:00 pm Monday to Friday
Shannon's Bridge	Hepburn, Ballarat, Mt Alexander, Central Goldfields, (Macedon Ranges online support)	Shannon's Bridge www.shannonsbridge.com	0448 827 956 9:00 am to 5:00 pm Monday to Friday
Southern Migrant and Refugee Centre	Casey, Greater Dandenong, Cardinia	Southern Migrant and Refugee Centre smrc.org.au	(03) 9767 1900 0407 055 930 9:00 am to 5:00 pm Monday to Friday
Spectrum Migrant Resource Centre	Northern metro area: Banyule, Darebin, Hume, Moreland, Nillumbik, Whittlesea, Yarra	Spectrum www.spectrumvic.org.au	1300 735 653 9:00 am to 8:00 pm Monday to Friday 9:00 am to 3:00 pm Saturday and Sunday
Uniting (Victoria and Tasmania)	Casey, Cardinia, Greater Dandenong, Yarra Ranges, Monash, Knox, Whitehorse, Maroondah, Boroondara, Manningham, East Gippsland, Northern Grampians, Southern Grampians, Ararat, Ballarat, Pyrenees, Golden Plains, Moorabool, Hepburn, Wangaratta, Wodonga, East Gippsland, Wellington, South Gippsland, Latrobe, Baw, Bass Coast, Macedon Ranges	Uniting www.unitingvictas.org.au	(03) 9051 7000 9:00 am to 5:00 pm Monday to Friday
Upper Murray Family Care	Wodonga, Wangaratta, Benalla, Alpine, Indigo, Towong, Mansfield	Upper Murray Family Care umfc.com.au	(02) 6055 8000 9:00 am to 5:00 pm Monday to Friday

Service provider	Local government areas	Website	Phone
Victorian Aboriginal Community Controlled Health Organisation (VACCHO)	Statewide	VACCHO - Victorian Aboriginal Community Controlled Health Organisation Inc www.vaccho.org.au	(03) 9411 9411 9:00 am to 5:00 pm Monday to Thursday 9:00 am to 4:00 pm Friday
Villa Maria Catholic Homes	Statewide	Villa Maria Catholic Homes vmch.com.au	1300 698 624 8:30 am to 5:00 pm Monday to Friday
Warrnambool & District Community Hospice	Warrnambool	Warrnambool & District Community Hospice www.warrnamboolhospice.org.au	(03) 5563 3220 9:00 am to 5:00 pm Monday to Friday
Warrnambool City Council	Warrnambool	Warrnambool City Council www.warrnambool.vic.gov.au	(03) 5559 4801 9:00am to 5:00pm Monday to Friday
Wyndham City Council	Wyndham	Wyndham City Council www.wyndham.vic.gov.au	(03) 8734 4514 7:00 am to 5:00 pm Monday to Friday
Yarra City Council	Yarra	Yarra City Council www.yarracity.vic.gov.au	(03) 9205 5442 8:00 am to 5:00 pm Monday to Friday

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Available at [Support for Carers Program](https://www.vic.gov.au/support-carers-program) <https://www.vic.gov.au/support-carers-program>